Instructions for Installing MobileIron to Android Device

*Please Note: If you already have EVMS email configured on your device, you must remove it before continuing. Failure to do so will cause email problems and significant battery drain. Be aware the screenshots shown in this document may not match exactly to your device.*

Step 1. Open a web page to https://byodportal.evms.edu/reg to begin the registration process

Step 2. Terms of Service. Click Close button or the ‘x’ in the top right corner

Step 3. Enter your username, password, check either “My Device” or “Company Device”, check on box next to “I Agree To Terms” and click “Let’s Register”
Step 4. “EVMS Final Steps”. You must write down or copy the device PIN number for future use. Click “Get App” this should bring up Google Play Store.
Step 5. Click “Install” once the installation is complete your device may take you to the MobileIron@Work Client automatically, if not Click the “Open” button.
Step 6. Click “Get Started”

Step 7. “Enter your email address” then click “Register”
Step 8. Enter or paste the PIN that you recorded in previous step into the PIN field and hit “Next”
Step 9. Click “Configure” on the Configuration Update page. Then click “Activate” on the Mobile@Work Installation page.

Note: A security issue may result on some devices do not be alarmed. Your mobile device may require you to set your device to accept apps from other sources.
Step 10. Click “Activate” on the Activate device administrator page. On the Privacy Policy page you will need to scroll to the end and click on the I acknowledge that I have read statement. Then click “Confirm”
If your device does not have a passcode set you will be prompted to enter one. Click “Configure” this will take you to your Screen Unlock Settings. Once your passcode has been set you will then move on to Step 10.
Step 11. On the Configuration Update page click “Configure”. Then on the Install Secure Apps page click “begin”
Step 12. Secure Apps screen will appear showing you have apps to install: Click “Next” This will begin the download and install of applications. Depending on your Android Device Type you may need to install each application separately. If this is the case please ensure that you click the “Done” button rather than “Open”. Once the install is complete showing “All apps are up to date” click “Next”
Step 13. Set Passcode to get into Secure Apps Manager. Click “Continue”. Enter in a passcode in the passcode field and click “Done”. It has to be at least 4 numbers no letters. Soon after the passcode is done Mobile@Work client will securely populate your email box. The email program is called Email+. 
Please note a new WIFI network has been added to your device called “BYOD”. When on campus you will need to connect to this WIFI network. If you currently have the EVMS-PDA WIFI configuration please delete.
You can check your email by clicking on the Email+ icon.

If at any time you experience problems or no longer want access to this service you can “Remove” your device at any time by going to byodportal.evms.edu. You may also check the status of your device/devices. Please be advised that if you select “Wipe” from this menu it will set your device back to factory default.